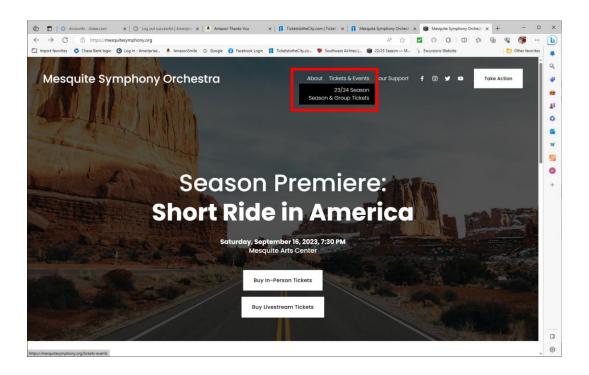
How to purchase and reserve your MSO 23-24 Season tickets

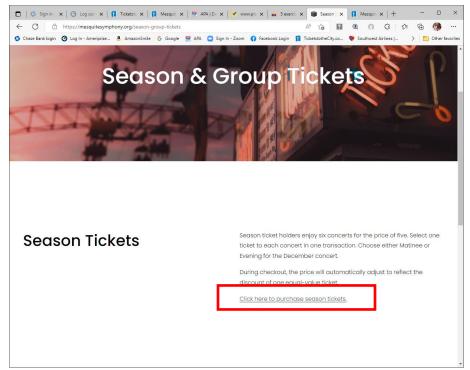
This is a two-phase process that can be confusing but is fairly simple as well.

Phase 1 – "Purchasing" your Season ticket packages.

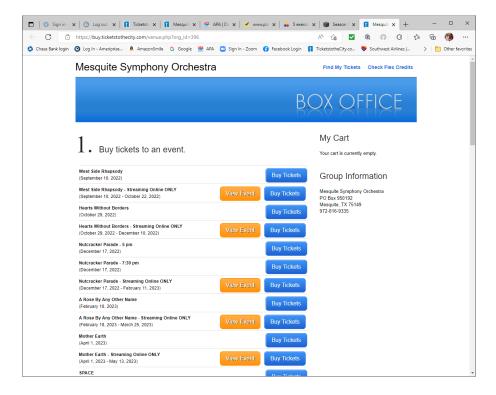
- 1. Go to www.mesquitesymphony.org
- 2. Click on "Tickets & Events" at the top of the page then click on "Season and Group Tickets"



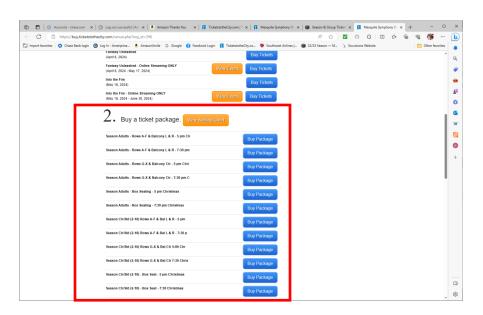
3. On this page, click on "Click here to purchase season tickets".



4. This will take you to our ticketing site run by Tickets To The City.

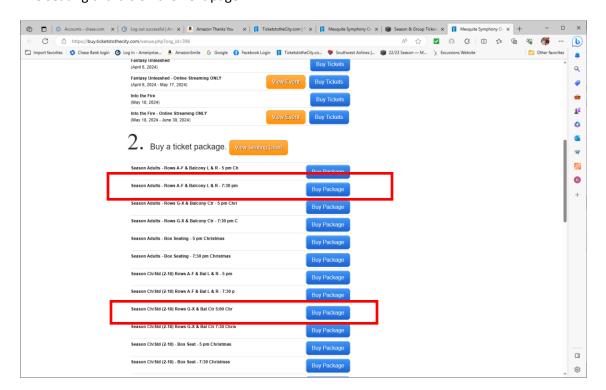


5. Scroll down to the "2. Buy a ticket package." section of the webpage.

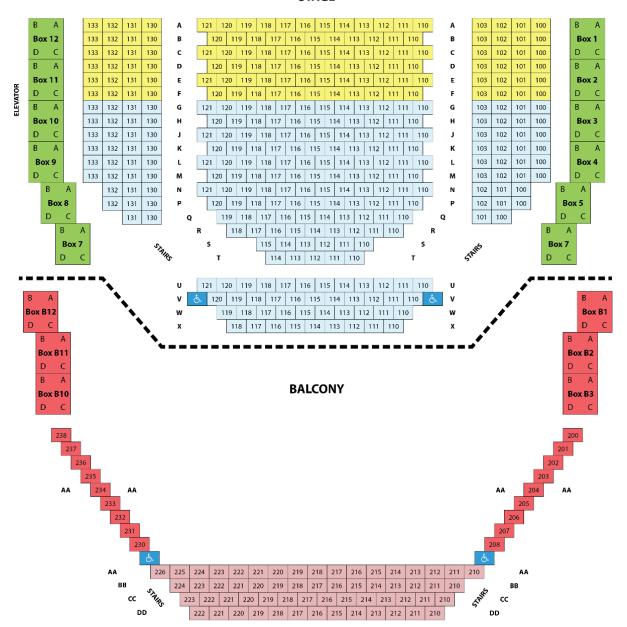


6. Select the class, seating section, and Christmas concert time (5:00 or 7:30) of Season ticket that you want and click on "Buy Package".

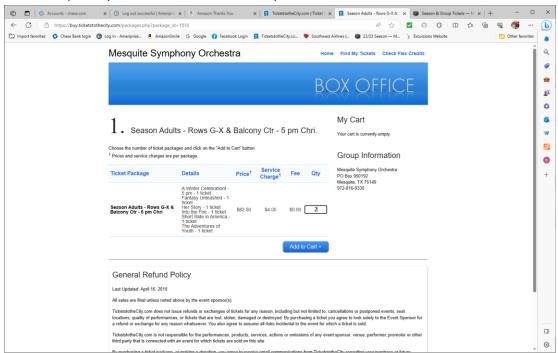
The following classes of tickets are available: **Adult, Children/Student, Heroes, and Seniors.** *Children/Student (2-18), Heroes (Military, Police, Fire, Medical, and Education) Seniors (65+)* The seating chart is on the next page.



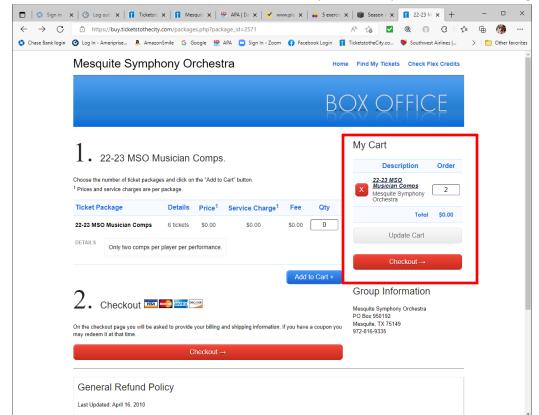
STAGE



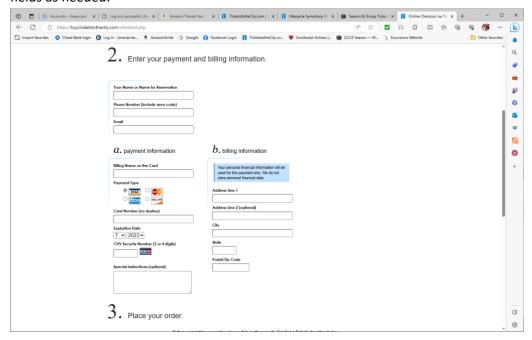
7. Enter the quantity of tickets in this class that you need and then click "Add to Cart+"



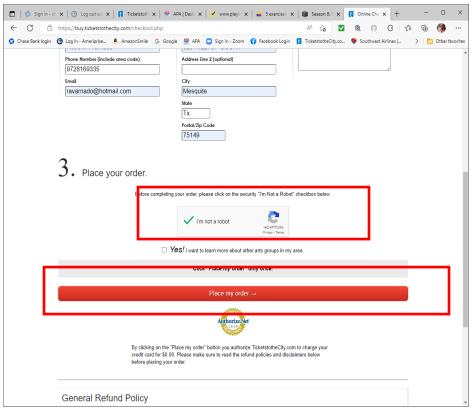
8. The next screen shows the Checkout screen where you will see your order at middle right.



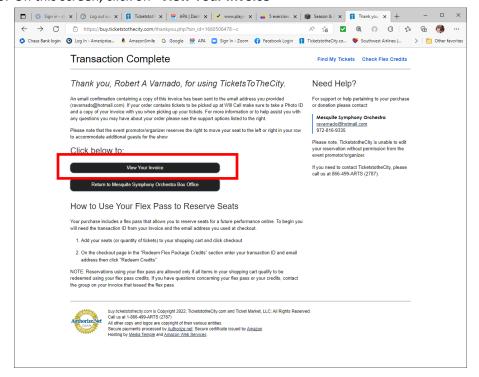
- 9. If you need to purchased more tickets in a different class, click your browser back arrow twice to take you back to the previous screen and repeat steps 6 and 7.
- 10. Once you have selected all of your tickets, click on "Checkout" on the right or at the bottom of the screen above.
- 11. The next screen is where you input your personal and payment information. Please fill out all fields as needed.



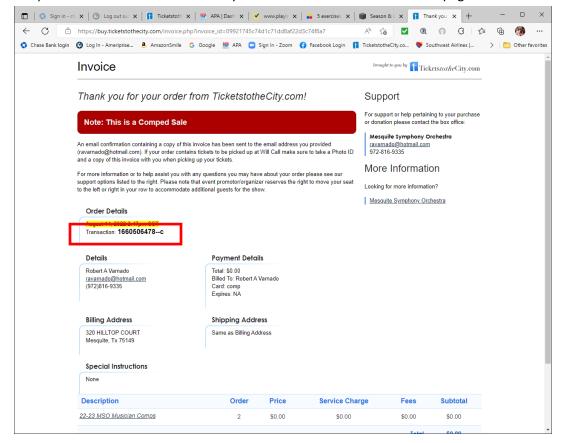
12. Scroll down and check that you are not a robot and then click "Place my order"



13. On this screen, click on "View Your Invoice"

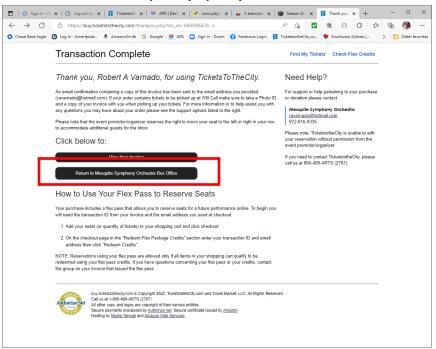


14. Copy or write down the "**Transaction**:" number. You will need it at the end of the next phase of the process. Click the back arrow in your browser once to return to the page above.



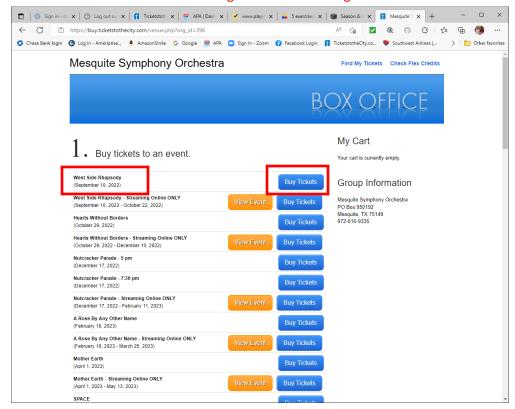
Phase II - "Selecting and Reserving" your seats.

1. Click on "Return to Mesquite Symphony Orchestra Box Office"

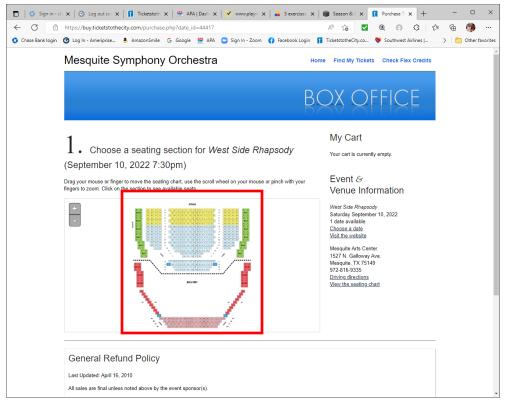


2. Click on "Buy Tickets" at the right of the first concert "Short Ride in America".

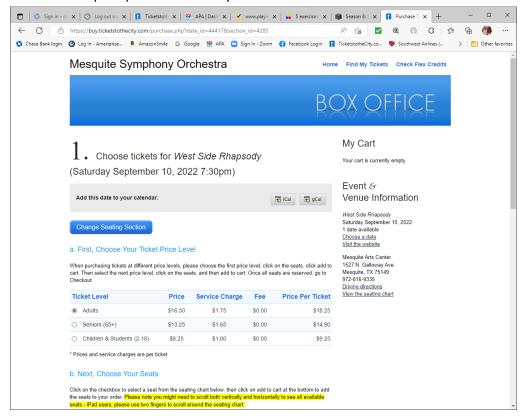
Caution: Do not select the Streaming Online ONLY listings.

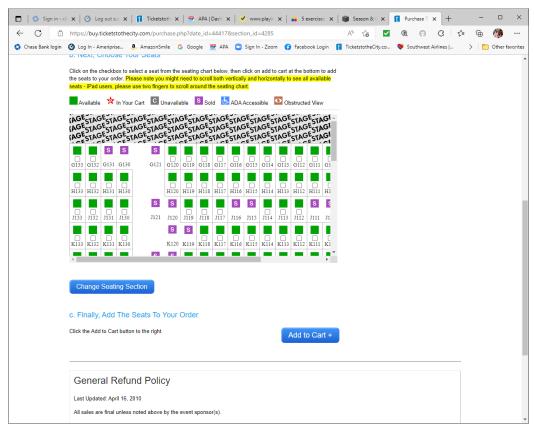


3. Click on the section of seating that you want.

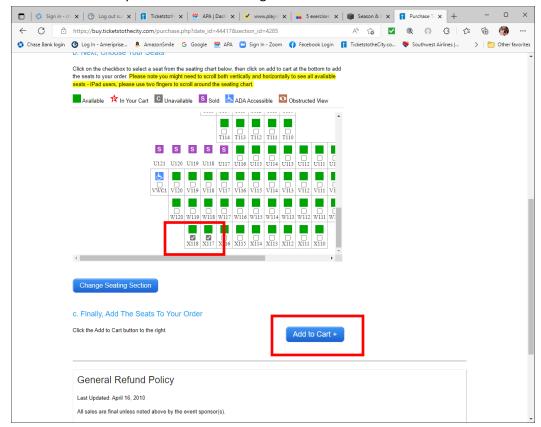


4. Then scroll down, left, and right to find the specific seats that you want. The green squares are available. Purple squares are already sold.

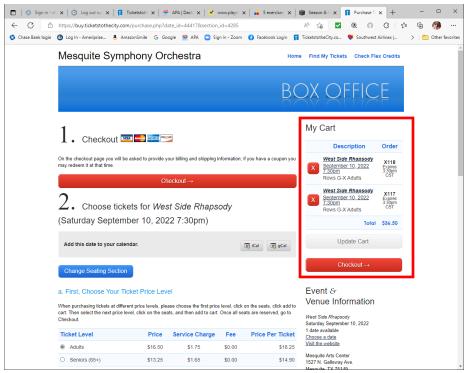




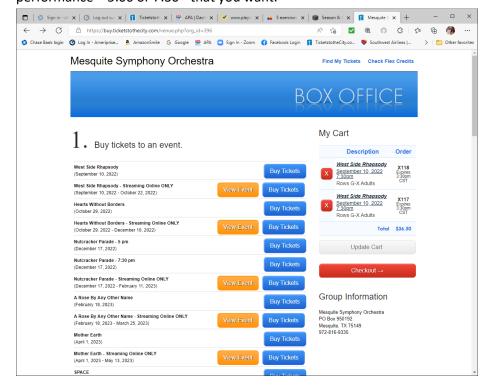
5. Select all the seats you want to reserve regardless of class of ticket. Then click "Add to cart"



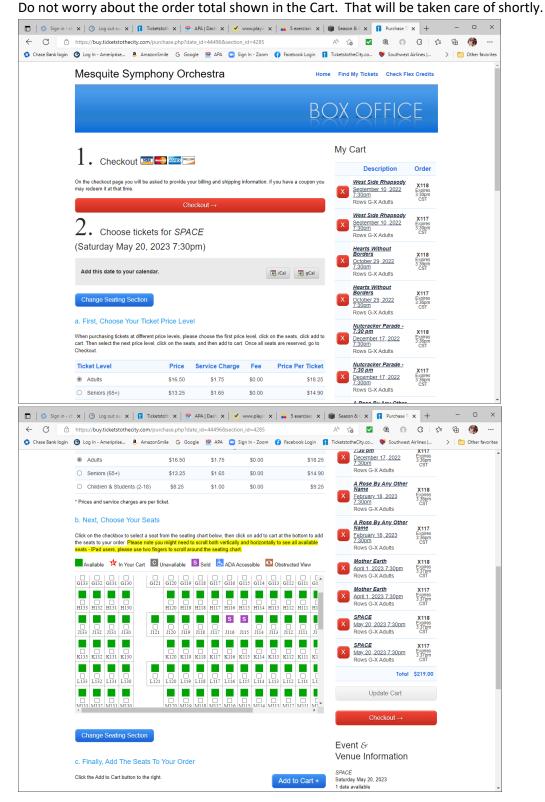
6. This will bring you to this screen. You can see your selections in the "My Cart" section at the upper right.



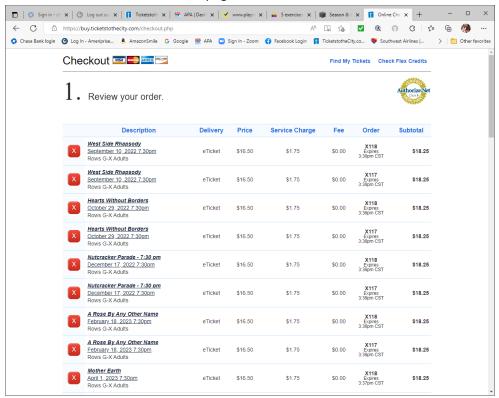
7. Click the back arrow three times in your browser to get back to the concert listing page. Repeat steps 2-7 for the remaining 5 concerts. Make sure that you select the Christmas performance – 5:00 or 7:30 - that you want.



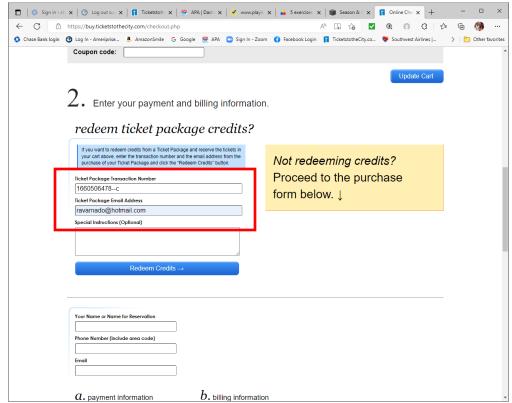
8. When you have made all your selections, you will see this screen with all your items in your cart. Scroll down to the bottom of the page then click "Checkout"



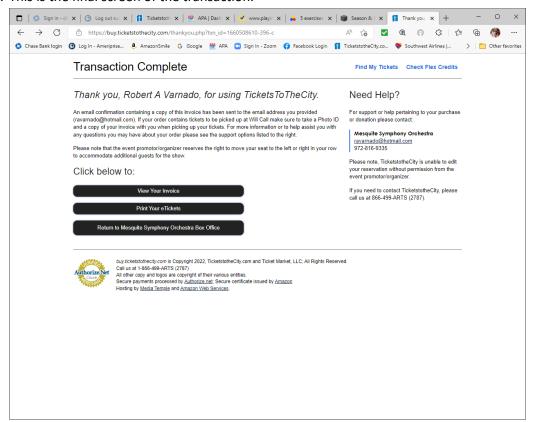
9. Scroll down to the bottom of this page to section2.



10. This is where you will enter the Transaction number that you noted earlier. Enter it in the proper box and your email in the other. Finally, click on "Redeem Credits"

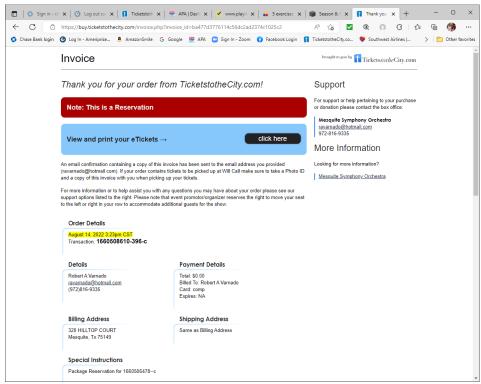


11. This is the final screen of the transaction.

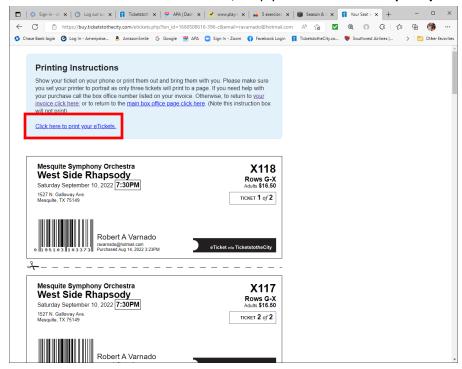


On this screen you can:

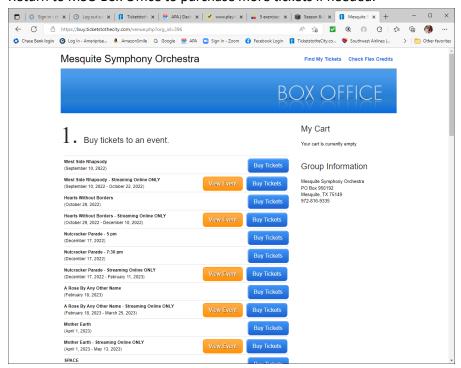
View Your Invoice.



Print your eTickets. If possible, please do this now and put your tickets where you can find them later. On the screen below, simply click "Click here to print your eTickets"



Return to MSO Box Office to purchase more tickets if needed.



12. Congratulations! You are done!